

Crash Logging

If you experience a crash with IPNetRouterX, please enable crash logging, so that you can forward a copy of any crash log along with your report of a crash.

Often, we are not able to reproduce the crashing behavior ourselves due to different system configurations. A crash log is essential for quickly identifying and fixing the problem. With it, we can often diagnose and fix a crash in a matter of days.

Here's how to enable crash logging:

1. Open the Console application. You'll find it in the "Applications/Utilities" folder on your startup disk.
2. Use the Console menu to choose Preferences.
3. Click the Crashes tab.
4. Check Log crash information in ~/Library/Logs/.

If a crash occurs in any application, a file is created with that application's name in the ~/Library/Logs/CrashReporter/ folder. Subsequent crashes are appended to that same file. [The "~" in the file path refers to your home directory.]

To dispose of information about earlier crashes, put the crash log file in the Trash.